

## Intended Outcome of the system

The intended outcome of our Management System is to:

- Demonstrate our ability to consistently provide medical devices and other related product and services that consistently meets customer and applicable regulatory and regulatory requirements
- To enhance customer satisfaction through effective application of our system including processes for improvement and assurance of conformity to both customer and applicable statutory or regulatory requirements.

## Our Promise

We support our clients in product development by acting as the gateway between the product design and the production process.

We understand how modern production processes work and our prototyping and model making capabilities will optimise product development.

## Objectives

It is the objective of this policy and the supporting system to minimise damage by identifying, reducing or preventing the impact of internal and external issues and to ensure:

- that the requirements of ISO9001:2015 are understood and met
- that business, statutory, regulatory and legislative and other requirements are understood and met
- that we set ourselves measurable objectives and monitor our performance
- that our management system ensures our customers' requirements are promoted throughout our company
- that the integrity of our management system is maintained when changes are planned and implemented
- that adequate trained resources are available
- that this policy and promise is communicated and understood so that people are aware of their contribution to the effectiveness of the system and the benefits of improved performance

## Continual Improvement

We are committed to the maintenance and ongoing review and improvement of our Management System.

This policy will be reviewed yearly as part of the Management review of the system.

Copies of this policy will be made available to interested parties on request to the Management Systems Representative.

Signed



Justin Pringle – Managing Director